

## **FREQUENTLY ASKED QUESTIONS**

### **CANCELLATION POLICY:**

Wyzant automatically charges for each session 24 hours before the session begins. So, please be sure to submit cancellation or rescheduling requests at least 24 hours before the session begins.

### **AVAILABILITY:**

You can see my availability at [consultbrad.com/calendar](https://consultbrad.com/calendar). It is best viewed on a computer. You can change the calendar to your time zone.

### **WHERE WE WILL MEET:**

You may access your Wyzant online meeting room using the invite email from Wyzant or by clicking "join online meeting" on [wyzant.com](https://wyzant.com).

### **RATINGS:**

I'm trying to improve my Wyzant profile to increase my chances of being of service to new students. Something that would really help is your rating. If you would like to help, you can click a star rating after each session.

### **REFERRAL LINK:**

Create a new account with Wyzant using my referral link for a Free 30-Minute Consultation:

<https://is.gd/j9YPR9>

### **GOOGLE DRIVE:**

I have compiled a Google Drive folder full of excellent resources for you:

[drive.google.com/drive/folders/15wRaQgOH27AdNZyvfVLD7NZK11g1PbCz?usp=sharing](https://drive.google.com/drive/folders/15wRaQgOH27AdNZyvfVLD7NZK11g1PbCz?usp=sharing)

### **PAYMENT:**

Wyzant will automatically charge your registered payment information after each session, adding a 9% platform fee.

## **RECORDINGS:**

Wyzant automatically records each session, and the recordings are available for 30 days.

Note: Wyzant occasionally experiences recording system issues.

## **SELF RECORDING:**

If you would like a permanent recording, then I recommend free screen-recording software, such as [OBS](#).

## **WHITEBOARDS:**

I will save all whiteboards as JPG files, compile them into a ZIP folder, and send them to you via Wyzant message after each session. Wyzant blacks out the first whiteboard, so I begin with Board 2.

## **NOTE:**

You can meet Mr. Brad via Zoom if the Wyzant server goes down.

Here's the Zoom link:

Zoom Meeting ID: 505 424 7623

Zoom Meeting Link: <https://us02web.zoom.us/j/5054247623>

## **CONTACT INFORMATION:**

The email address [brad.labez.tapang@wyzant.com](mailto:brad.labez.tapang@wyzant.com) does not accept replies or attachments. Kindly contact us at [brad@consultbrad.com](mailto:brad@consultbrad.com).

For more information, please visit: [consultbrad.com](http://consultbrad.com)